

Meet The Team

One. Financial Solutions

Rebecca Matthews - CeMAP
Office Manager and Mortgage & Protection Manager



About me

I'm often the first person at One Financial Solutions that new clients speak to. Apart from providing a welcoming voice, I work closely with the advisers, assisting them throughout the four-step 'Financial Advice Process' and providing administrative and organisational assistance to the entire team.

My experience

I've held a number of roles since joining One Financial Solutions in August 2015, including both office administrator and mortgage and protection administrator, before becoming the firm's office manager and mortgage and protection manager in February 2021. I now manage a team of two mortgage and protection administrators who provide support to the firm's advisers. I've a Certificate in Mortgage Advice and Practice (CeMAP) from the London Institute of Banking & Finance (LIBF), the industry-standard qualification for mortgage advisers. My understanding of the firm's activities, coupled with a professional attitude, means that every caller receives the attention they need and that all enquiries are handled efficiently.

Contact Me

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